DEPARTMENT OF THE ARMY
OFFICE OF THE ASSISTANT SECRETARY OF THE ARMY
FINANCIAL MANAGEMENT AND COMPTROLLER
109 ARMY PENTAGON
WASHINGTON DC 20310-0109

REPLY TO
ATTENTION OF

April 1, 2005

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Army Travel Card Program – Delinquency Metrics

1. The Office of the Under Secretary of Defense (Comptroller) has established new Financial Management FY 2005 Performance Indicator Goals to be applied when reporting travel card program delinquency. Accordingly, effective this date, the Army travel card program delinquency goals are changed as follows:

Individual Billed Accounts (IBA) – 2% of dollars 60+ days delinquent
1.5% of accounts with balances 60+ days delinquent

Centrally Billed Accounts (CBA) - Less than 1% dollars 60+ days delinquent

Split Disbursement Payments - Increase split disbursement payments to 80% of total payments

2. Mr. Frank Rago, Army Travel Charge Card Program Manager, is available to assist and answer your questions. He can be reached at (703) 693-3386, DSN 223-3386 or by email at francis.rago@hqda.army.mil.

John J. Argodale
Deputy Assistant Secretary of the Army
(Financial Operations)

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