

USAREUR Regulation 750-20

Maintenance of Supplies and Equipment

USAREUR General Support Maintenance Program

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For the Commander:

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Summary. This regulation provides information on the USAREUR General Support Maintenance Program.

Applicability. This regulation applies to USAREUR and tenant commands (UR 10-5, app A) and assigned units that provide and receive maintenance support in USAREUR. This regulation also applies to the maintenance of all commodities except for the following:

- Materiel purchased with nonappropriated funds, special intelligence property administered according to AR 381-143, real property, materiel used by civil works activities of the Corps of Engineers, and foreign materiel used for training.
- Leased or rented materiel unless the lease or rental agreement states otherwise.
- Communications security equipment, nontactical telecommunications equipment, and automated dataprocessing equipment.
- Ammunition.
- Rail equipment, Army aircraft, and medical equipment.

Supplementation. Commanders will not supplement this regulation without CG, USAREUR/7A (AEAGD-MD), approval.

Forms. USAREUR and higher-level forms (printed and electronic) are available through the USAREUR Publications System (UPUBS).

Suggested Improvements. The proponent of this regulation is the Office of the Deputy Chief of Staff, Logistics, HQ USAREUR/7A (AEAGD-MD, 370-8741). Users may suggest improvements to this regulation by sending a DA Form 2028 (Recommended Changes to Publications and Blank Forms) to the Commander, USAREUR/7A, ATTN: AEAGD-MD, Unit 29351, APO AE 09014.

Distribution. B (UPUBS). This regulation is available only in electronic format.

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SECTION I GENERAL

1. PURPOSE

This regulation establishes guidelines and assigns responsibility for executing general support (GS) maintenance in USAREUR.

2. REFERENCES

Appendix A lists references.

3. EXPLANATION OF ABBREVIATIONS AND TERMS

The glossary defines abbreviations and terms.

4. RESPONSIBILITIES

a. The Deputy Chief of Staff, Logistics (DCSLOG), USAREUR, will chair the General Support Maintenance Program (GSMP) Steering Committee (e below). The Office of the Deputy Chief of Staff, Logistics (ODCSLOG), HQ USAREUR/7A (AEAGD-MD), will--

- (1) Perform general staff supervision of maintenance activities.
- (2) Ensure materiel readiness and sustainability of USAREUR equipment.
- (3) Formulate policy and program guidance for the USAREUR GSMP.

b. The Commanding General (CG), 21st Theater Support Command (21st TSC), will--

- (1) Execute the GSMP according to policy and guidance established by HQDA and the ODCSLOG (AEAGD-MD).
- (2) Program and manage funding and resources to execute GS maintenance in USAREUR.
- (3) Develop and distribute reports on repair requirements, repair costs, and production data to USAREUR and customer units in support of the GSMP. (These reports are available at <https://www.200mmc.21tsc.army.mil>.)
- (4) Maintain and use the Standard Army Management Information System (STAMIS) or equivalent systems to control GS maintenance according to Army regulations and requirements.

(5) Appoint a GSMP Coordinator to manage maintenance programs and serve as a POC for USAREUR and tenant commands.

c. Commanders of USAREUR and tenant commands (UR 10-5, app A) will--

- (1) Ensure that subordinate commanders comply with the policy and procedures established in this regulation.
- (2) Ensure that maintenance is performed at the lowest level possible according to maintenance allocations charts and the appropriate technical manual (TMs).
- (3) Comply with materiel-maintenance standards and maintenance-related logistic performance and readiness standards.

d. Commanders at all levels will--

- (1) Maintain equipment readiness according to the appropriate TMs and the publications listed in appendix A.
- (2) Promptly comply with the requirements and reports prescribed by safety-of-use messages.
- (3) Ensure that quality-deficiency reports are submitted according to AR 750-1 and that quality deficiencies are reported to the General Support Center, Europe (GSC-E), Customer Complaint Team (CCT) (DSN 483-3333, fax 483-3303, e-mail: cct@gsce.21tsc.army.mil, or on-line at <http://www.21tsc.army.mil/gsce/cct/default.htm>).

e. The GSMP Steering Committee (app B) will--

- (1) Administer the GSMP in USAREUR.
- (2) Approve and prioritize GSMP requirements for the theater through the USAREUR Theater Requirements List (UTRL).
- (3) Conduct quarterly program-progress reviews.

5. MAINTENANCE POLICY AND STRUCTURE

a. The GSMP consists of the following subordinate programs:

- (1) General Support Repair Program (GSRP) (app C).
- (2) General Support Repair and Return (GSRR) Program (app D).
- (3) Theater Fleet Refurbishment Program (TFRP) (app E).
- (4) Special maintenance programs as directed by the CG, USAREUR/7A (app F).

b. Under the GSRP and TFRP, equipment is repaired at the GS level to complete TM 10- and 20-series (TM 10/20) preventive maintenance checks and services (PMCS) standards. The TFRP operates on an exchange basis. Under the GSRR Program, job orders are filled in direct support of using units on a repair-and-return basis. Exceptions to this maintenance policy require ODCSLOG (AEAGD-MD) approval.

c. Under the GSRR Program, GS repairs are completed in support of job orders being executed by USAREUR DS maintenance units. Only GS faults and organization DS-level faults associated with the repair of GS-level faults are repaired under this program.

6. FUNDING

a. By the end of the second quarter of the fiscal year, the GSMP Steering Committee, with the 21st TSC, recommends to the DCSLOG the funding needed to accomplish the workload programmed for the next fiscal year.

b. GS maintenance funding is divided among the subordinate programs (GSRP, GSRR Program, and TFRP) and special programs. Funding may be further divided within each program for base programs and contingency operations. Funding is applied to the programs in priority order as specified by the GSMP Steering Committee and approved by the DCSLOG.

c. Unfinanced requirements will be submitted through command resource management offices to the Office of the Deputy Chief of Staff, Resource Management, HQ USAREUR/7A (AEAGF-PB), to be considered for available intrafiscal year funds as a part of the USAREUR Master Integrated Priority List (MIPL) process.

d. To adjust for cost variation, the CG, 21st TSC, may authorize funds to be transferred between projects within the GSRR Program or the GSRP, or between special programs. This authority will not be delegated. Transferring funds between projects within the TFRP or from one GS maintenance program to another is not authorized without DCSLOG approval.

e. A separate accounting processing code will be established for all GS repair lines.

SECTION II

SUPPLY SUPPORT POLICY AND PROCEDURES IN SUPPORT OF GS-LEVEL MAINTENANCE

7. PROGRAM OVERVIEW

GS maintenance supply procedures are critical in executing GS maintenance programs in USAREUR. The management of supply acquisition has the greatest effect on program costs and program production.

8. RESPONSIBILITIES

a. The DCSLOG has overall responsibility for GS-level maintenance policy.

b. The CG, 21st TSC, will--

(1) Manage GS maintenance supply operations in the 21st TSC to support GS maintenance programs.

(2) Establish a system for expediting supplies with the Defense Logistics Agency and commodity commands of the United States Army Materiel Command to resolve supply shortfalls.

(3) Monitor the retrograde and issue of all classes of supply in support of GS maintenance programs. This includes identifying shortfalls in the retrograde process that increase maintenance costs and implementing solutions to improve the retrograde process.

(4) Document and coordinate exceptions to the procedures in paragraph 9 based on operational needs and considerations.

c. Commanders of USAREUR and tenant commands will turn in parts ordered against end items submitted under the TFRP if the parts have not yet been applied to equipment when the equipment is turned in.

9. POLICY AND PROCEDURES

a. GS maintenance activities will order class 9 repair parts to support repair programs at organic facilities. Repair parts will be ordered in advance of the requirement to maintain sustained production at the maintenance activity.

b. Organic and contracted GS maintenance activities will forecast requirements for repair parts based on past demand at the local level or on wholesale-level demands. Initial forecasts will be made at least 30 days before the initiation of a repair line and must be revised after 6 months.

c. Requirements for repair parts that cannot be met by the wholesale supply system within 30 days will be reviewed for local purchase action.

d. Parts may be stocked at supply support activities to support GS maintenance programs if the repair line is forecasted to continue for more than 2 years.

e. The U.S. Government will provide depot-level reparable (DLRs) to all contracted repair activities on an exchange basis. Consumable repair parts required by contractors will be procured commercially as a part of the contract. Contractors must report repair-part shortfalls for supply assistance.

f. Major assembly repairs and DLRs required to support class 7 repair lines will be executed as intershop job orders. Major assemblies will be requisitioned from the supply system if the unavailability of a major assembly causes an end-item repair line to encounter a production-line stopper.

g. GS maintenance activities will order repair-part stocks for the shop level under a Standard Army Maintenance System (SAMS) job order. The parts remaining and the total dollar value of those parts will be maintained and accounted for. As parts are used, they will be transferred from the shop-stock job order to the item-repair job order.

SECTION III CONTRACTING FOR GS-LEVEL MAINTENANCE IN USAREUR

10. PROGRAM OVERVIEW

USAREUR does not have facilities to complete all GS-level work that may be funded during the fiscal year. USAREUR may contract for GS maintenance requirements that cannot be met with in-house resources.

11. RESPONSIBILITIES

a. The DCSLOG has overall responsibility for contracting of GS-level maintenance in USAREUR.

b. The CG, 21st TSC, will--

(1) Be responsible for all maintenance contracts in the theater with a value of \$50,000 and above.

(2) Assign a contracting officer's representative (COR), assistant COR, and a contract quality-assurance specialist as Government representatives for each contract.

(3) Review and develop with customer units all contract performance based performance work statements (PBPWSs). The 21st TSC is ultimately responsible for ensuring that a PBPWS can be executed.

(4) Manage the acquisition of Government equipment and material as required and provide this equipment and material as specified in the contracts.

c. Commanders of USAREUR and tenant commands will--

(1) Help the 21st TSC develop contract PBPWSs.

(2) Provide feedback on the quality of the work performed by contractors using the form in appendix G.

(3) Refer all maintenance-contract requirements exceeding \$50,000 to the 21st TSC.

12. POLICY AND PROCEDURES

a. The 21st TSC is responsible for determining which repair requirements will be contracted. Contracts will be only for maintenance requirements approved by the GSMP Steering Committee and documented on the UTRL.

b. Procurement packages, schedules of services, and PBPWSs will be prepared by the 21st TSC and coordinated with the customer unit. Purchase request and commitments and PBPWSs for programs expected to continue over several fiscal years may include options for additional maintenance that may be required.

c. Funding estimates prepared for contracted lines will include the expected contract price and the cost of internal support for DLRs and Government-supplied materiel.

d. Only the contracting officer can commit the Government to execute a contract.

e. Equipment exchanges with the gaining unit will be according to the contract.

f. The contractor is responsible for obtaining export licenses, if required.

g. Production schedules for contracted lines will be specified in the contract.

h. Invoices for cost-type items (time and materials (T&M)) will be forwarded through command channels to the Defense Contract Audit Agency (DCAA) for approval of payment (Headquarters, Defense Contract Audit Agency, Fort Belvoir, VA 22060-6219). Invoices should be sent as a contractor-prepared voucher. The COR will completely review all COR-approved invoices.

i. The COR will randomly and selectively inspect (sample group) according to Military Standard Requisitioning and Issue Procedures (MILSTRIP) standards.

SECTION IV GS-LEVEL REPAIR WARRANTIES

13. OVERVIEW

All maintenance work performed at the theater level is under warranty. Equipment that does not meet warranty requirements as outlined in paragraph 15 will be reinspected and repaired by the 21st TSC. Warranties are limited to 6 months after the item is issued to the gaining unit. The warranty covers only the work performed at the GS level. Warranties will not be honored for equipment that has not been properly maintained by the gaining unit or that has been damaged by enemy action or unusual operations.

14. RESPONSIBILITIES

a. The DCSLOG has overall responsibility for GS-level repair warranties.

b. The CG, 21st TSC--

(1) Is responsible for coordinating with customer units on warranty issues.

(2) Will repair faults found under warranty at no cost to the unit, if possible, within 30 days after the acceptance of a warranty claim.

c. Commanders of USAREUR and tenant commands will inspect items received from theater maintenance facilities and contact the GSC-E CCT at 483-3333 if a deficiency is found that requires repair. Appendix G provides a customer feedback form that may be used for reporting deficiencies.

15. POLICY AND PROCEDURES

a. The 21st TSC warrants all vehicles repaired to TM 10/20 standards or refurbished for 6 months after the vehicle has been issued to the gaining unit.

b. Equipment that is repaired to TM 10/20 standards for which only a GS fault has been repaired is warranted as defect-free for 6 months only for repair work actually performed by the 21st TSC (GSRR Program repairs).

c. Customers who find faults in the equipment during the first 6 months of ownership should contact the GSC-E CCT. Cases where the customer unit and the GSC-E CCT cannot agree on a fault will be referred to the Support Operations Office, Supply and Maintenance Directorate, 21st TSC, for resolution (484-7249).

d. Vehicles with faults discovered after 6 months are no longer under warranty. The maintenance needed to correct the fault will be a new requirement at the unit, DS, or GS level, depending on the fault.

e. The warranty of contractor-repaired items begins on Government receipt and acceptance. For contractor-repaired items, the warranty covers only those components and subsystems of the end item repaired by the contractor. Product deficiencies validated by the CCT will be corrected by the contractor at no additional cost to the customer unit.

APPENDIX A REFERENCES

SECTION I PUBLICATIONS

AR 200-1, Environmental Protection and Enhancement

AR 220-1, Unit Status Reporting

AR 381-143, (C) Logistics Policies and Procedures (U)

AR 700-138, Army Logistics Readiness and Sustainability

AR 700-139, Army Warranty Program Concepts and Policies

AR 710-2, Inventory Management Supply Policy Below the Wholesale Level

AR 710-3, Asset and Transaction Reporting System

AR 725-50, Requisition, Receipt, and Issue System

AR 735-5, Policies and Procedures for Property Accountability

AR 750-1 and USAREUR Supplement 1, Army Materiel Maintenance Policy and Retail Maintenance Operations

AR 750-2, Army Materiel Maintenance Wholesale Operations

AR 750-43, Army Test, Measurement, and Diagnostic Equipment Program

DA Pamphlet 710-2-1, Using Unit Supply System (Manual Procedures)

DA Pamphlet 710-2-2, Supply Support Activity Supply System: Manual Procedures

DA Pamphlet 738-750, Functional Users Manual for the Army Maintenance Management System (TAMMS)

DA Pamphlet 750-13, Maintenance of Supplies and Equipment - Operating Guide for TDA Support Maintenance Activities

DA Pamphlet 750-35, Guide for Motor Pool Operations

FM 4-30.3, Maintenance Operations and Procedures

UR 10-5, HQ USAREUR/7A Organization and Responsibilities

SECTION II FORMS

DD Form 448 (Military Interdepartmental Purchase Request)

DD Form 1348-1A (Issue Release/Receipt Document)

DA Form 2404 (Equipment Inspection and Maintenance Worksheet)

DA Form 2407 (Maintenance Request)

DA Form 5988-E (Equipment Inspection Maintenance Worksheet)

APPENDIX B GENERAL SUPPORT MAINTENANCE PROGRAM STEERING COMMITTEE

B-1. PURPOSE

This appendix provides responsibilities and procedures for the General Support Maintenance Program (GSMP) Steering Committee.

B-2. GSMP COMPOSITION

The GSMP Steering Committee--

a. Is chaired by the Deputy Chief of Staff, Logistics (DCSLOG), USAREUR.

b. Includes representatives from--

(1) The Force Management Division, Office of the Deputy Chief of Staff, Operations, HQ USAREUR/7A.

(2) The Resource Management Office, Supply Division, and Maintenance Division, Office of the Deputy Chief of Staff, Logistics (ODCSLOG), HQ USAREUR/7A.

(3) Office of Deputy Chief of Staff, Resource Management, HQ USAREUR/7A.

(4) V Corps (G4).

(5) 21st Theater Support Command (21st TSC) (Support Operations Office, Supply and Maintenance Directorate; General Support Center, Europe (GSC-E); and the 200th Theater Support Command Materiel Management Center (200th TSC MMC)).

(6) United States Army Southern European Task Force (Airborne) (G4).

(7) 5th Signal Command.

(8) Seventh Army Training Command (G4).

(9) United States Army Materiel Command, Europe.

B-3. RESPONSIBILITIES

a. ODCSLOG.

(1) The DCSLOG is the approval authority for all actions pertaining to the GSMP.

(2) The Chief, Maintenance Division, ODCSLOG, is a voting member of the GSMP Steering Committee. A representative from the Resource Management Office, ODCSLOG, and from the Supply Division, ODCSLOG, will provide input to the committee. Representatives from the Office of the Deputy Chief of Staff, Resource Management, HQ USAREUR/7A, and from the Force Management Division, Office of the Deputy Chief of Staff, Operations, HQ USAREUR/7A, will also attend meetings and provide input.

b. 21st TSC.

(1) Voting members from the 21st TSC are as follows:

(a) Support Operations Officer, 21st TSC.

(b) General Manager, GSC-E.

(c) Commander, 200th TSC MMC.

(2) The 21st TSC will provide an updated production status and the USAREUR Theater Requirements List (UTRL) each quarter for review and confirmation.

c. USAREUR and Tenant Commands.

(1) The primary voting members from USAREUR and tenant commands (UR 10-5, app A) are the G4s from V Corps, United States Army Southern European Task Force (Airborne), and Seventh Army Training Command, and the Commander, United States Army Materiel Command, Europe.

(2) USAREUR and tenant commands will provide input to the committee concerning their respective equipment fleets.

B-4. PROCEDURES

a. The GSMP Steering Committee will meet each fiscal quarter. The basic agenda by quarter is as follows:

(1) First Quarter: Program review. Review the previous year program and lock in current fiscal year programs and the UTRL four quarters out.

(2) Second Quarter: Program review. Discuss the proposed program for next fiscal year and confirm the UTRL four quarters out.

(3) Third Quarter: Program review. Lock in the next fiscal year program. Confirm the UTRL four quarters out.

(4) Fourth Quarter: Program review. Review and finalize end-of-year expenditures and closeout of fiscal year programs.

b. Regardless of the quarter, the GSMP Steering Committee members may submit equipment fleets for consideration for induction into the Theater Fleet Refurbishment Program (app E).

APPENDIX C GENERAL SUPPORT REPAIR PROGRAM

C-1. PURPOSE

This appendix provides responsibilities and procedures for the USAREUR General Support Repair Program (GSRP).

C-2. PROGRAM OVERVIEW

The GSRP is a class 7, end-item, technical manual 10- and 20-series (TM 10/20) repair program. The GSRP repairs assets that are excess to the theater or not issued to tables of organizations and equipment (TOE) and tables of distribution and allowances (TDA) units. Assets repaired under the GSRP are issued against unit equipment-on-hand (EOH) shortages or to support TM 10/20 retrograde requirements from USAREUR to other major Army commands.

C-3. RESPONSIBILITIES

a. The Deputy Chief of Staff, Logistics, USAREUR, establishes policy and provides guidance governing the GSRP.

b. The Commanding General, 21st Theater Support Command (21st TSC), will--

(1) Budget funds to support the execution of the GSRP.

(2) Execute the GSRP to repair equipment to TM 10/20 standards as documented in the USAREUR Theater Requirements List (UTRL) approved by the GSMP Steering Committee.

(3) Issue GSRP production to USAREUR units to fill EOH shortages according to priority fills set by the Supply Division, Office of the Deputy Chief of Staff, Logistics, HQ USAREUR/7A.

(4) Ship GSRP production items according to wholesale supply system disposition instructions as directed by the wholesale item manager.

(5) Determine fiscal year GSRP repair requirements and document these requirements on the UTRL.

c. Commanders of USAREUR and tenant commands (UR 10-5, app A) will--

(1) Submit requisitions to 200th Theater Support Command Materiel Management Center (200th TSC MMC) item managers to support the issue of GSRP production items to fill EOH shortages, as required. Submissions may be made on-line at <https://www.200mmc.21tsc.army.mil>.

(2) Inspect GSRP production items when received and identify TM 10/20 deficiencies to the General Support Center, Europe (GSC-E), Customer Complaint Team (483-3333) for resolution.

C-4. PROCEDURES

a. Sources of Maintenance. DOD-managed maintenance facilities and organizations in Europe, such as those supporting Army prepositioned sites managed by the United States Army Materiel Command, Europe (USAMC), may be used as a source of maintenance when determined to be available and cost-effective. These facilities and organizations include the following:

(1) **Base Maintenance Center, Würzburg:** A general support (GS) maintenance activity assigned to the GSC-E.

(2) **United States Army Combat Equipment Group - Europe:** A USAMC activity that may be used as an alternate source for General Support Maintenance Program repairs.

(3) **Kaiserslautern Industrial Center Care and Preservation Activity:** A subordinate activity of the Kaiserslautern Industrial Center assigned to the GSC-E with the capacity and resources to perform limited GS maintenance.

(4) **Maintenance Activity Kaiserslautern:** A theater GS repair activity in Kaiserslautern assigned to the Kaiserslautern Industrial Center.

(5) **Maintenance Activity Mannheim:** A theater GS repair activity in Mannheim assigned to the GSC-E.

(6) Maintenance Activity Pirmasens: A theater GS repair activity in Pirmasens assigned to the Kaiserslautern Industrial Center.

(7) Maintenance Activity Vilseck: A theater GS repair activity in Vilseck assigned to the GSC-E.

(8) Theater Integrated Sustainment Maintenance Activity: A USAMC management element in USAREUR that manages the repair of class 9 items for the wholesale supply system.

b. Requirements Determination. The 200th TSC MMC will determine repair requirements for the GSRP.

(1) The 200th TSC MMC will consolidate requirements for the coming fiscal year from the following sources:

(a) Shortages and excess assets in theater-level supply support activities that are documented in the Requisition Validation (REQVAL) System and verified with the respective property book officers (PBOs). Shortages will be documented for the central region and for USEUCOM deployment zones authorized in TOEs and TDAs.

(b) Valid wholesale disposition instructions that require USAREUR to retrograde excess assets to other major Army commands in TM 10/20 standards.

(c) Wholesale-level-directed repair requirements to replace items that are designated under the Combat Vehicle Evaluation (CVE) Program for movement to other major Army commands.

(2) Repair requirements are consolidated and placed on the UTRL. Requirements for the coming fiscal year are presented to the GSMP Steering Committee for approval during the second quarter of the current fiscal year.

(3) At least every 3 months, the 200th TSC MMC will validate requirements to fill EOH shortages and wholesale-disposition instructions with the PBO or wholesale item manager. Requirements that have been terminated are identified as they are discovered and coordinated to determine if the work can be canceled. Repair efforts that have started for which funding has been expended will be completed.

c. Issue of Assets. The 200th TSC MMC will issue assets repaired under the GSRP to fill EOH shortages. Asset will be at TM 10/20 standards with all basic issue items (BIIs) and components of end item (COEI) on hand when issued to the customer. The priority of fill in competing requirements is made based on the overall readiness rate of the unit. The goal is to issue the asset within 15 workdays after reaching ready-for-issue status. The 200th TSC MMC item manager will coordinate with the gaining-unit PBO to obtain document numbers to support the issue of a material release order (MRO) to the GSC-E. The gaining unit will be contacted by the storage activity to arrange for the physical transfer of the property.

C-5. FUNDING

USAREUR provides funding for the GSRP to the 21st TSC to execute the program. Requirements not funded in the fiscal year funding letter will be consolidated and included in an intrafiscal-year unfunded requirement for consideration during the USAREUR Master Integrated Priority List (MIPL) process. Funds that become available during the fiscal year due to cost avoidance in the GSRP will be cross-leveled under the GSRP to other requirements in UTRL priority sequence.

C-6. DOCUMENTATION

The GSC-E will maintain the following GSRP management documentation:

a. Production Schedule. A production schedule for in-house production is developed in September of each year. This production schedule sets the expected production of GSRP items by line for each month. The schedule may be revised during the first quarter of the fiscal year; thereafter the schedule will be used to measure production. Lines where actual production is behind schedule by more than 20 percent will be rated as "red" and will be reviewed to determine actions that must be taken to support production at the planned rate.

b. Monthly Production Documentation. Monthly production documentation will be maintained by listing the following data by production line:

(1) Production facility.

(2) Production line.

- (3) UTRL identification card number.
- (4) End-item nomenclature.
- (5) End-item line item number (LIN).
- (6) Planned production to date.
- (7) Actual production.
- (8) Unserviceable equipment on hand.
- (9) Unserviceable equipment in progress.
- (10) Remarks.
- (11) Status (red or green).

APPENDIX D GENERAL SUPPORT REPAIR AND RETURN PROGRAM

D-1. PURPOSE

This appendix provides responsibilities and procedures for the USAREUR General Support Repair and Return (GSRR) Program.

D-2. PROGRAM OVERVIEW

The GSRR Program is a class 7, end-item repair program. The program supports the completion of general support (GS)-level repairs on individual equipment items that have been job-ordered to USAREUR direct support (DS) maintenance units. The GS maintenance requirement is to repair the GS fault on the equipment and any associated DS and organizational-level faults that must be repaired to repair the GS-level fault. The DS unit with the primary job order will complete all DS-level faults to bring the vehicle back to technical manual 10- and 20-series (TM 10/20) standards before issue to the owning unit. The program primarily supports the repair of equipment damaged in accidents.

D-3. RESPONSIBILITIES

- a. The Deputy Chief of Staff, Logistics, USAREUR, establishes policy and provides guidance governing GSRR.
- b. The Commanding General, 21st Theater Support Command (21st TSC), will--
 - (1) Coordinate with USAREUR and tenant commands (UR 10-5, app A) to process and manage GSRR Program job orders.
 - (2) Monitor program execution.
 - (3) Review GSRR Program jobs and identify long-term, deadlined equipment that can be exchanged with serviceable, theater-owned assets on a case-by-case basis.
 - (4) Review job demands by type of equipment each year. The availability of exchange assets in theater may warrant the induction of excess equipment into the GSRR Program on a case-by-case basis.
 - (5) Appoint a GSRR Program Coordinator to manage program coordination in the theater.
- c. Commanders of USAREUR and tenant commands will--
 - (1) Appoint a command GSRR Program coordinator to manage and coordinate GSRR Program requests with the 21st TSC.
 - (2) Ensure that only equipment job-ordered to DS units with valid GS-level faults is submitted to the GSRR Program.
 - (3) Take actions to correct all DS and organizational deficiencies (deficiencies corrected or parts on order) not relating to the GS-level fault on GSRR Program equipment before submission into the GSRR Program.
 - (4) Transport and pick up equipment submitted to the GSRR Program from the designated GS maintenance facility.

D-4. PROCEDURES

- a. **Requirements Determination.** GSRR Program requirements are on demand based on GS-level work requirements during the execution of DS-level job orders.
- b. **Sources of Maintenance.** DOD-managed maintenance facilities and organizations in Europe (para C-4a) may be used as a source of maintenance when determined to be available and cost-effective.

c. Turn-In Procedures.

(1) USAREUR and tenant command GSRR Program coordinators will work with subordinate DS units to prepare a DA Form 2404 (Equipment Inspection and Maintenance Worksheet) or DA Form 5988-E (Equipment Inspection Maintenance Worksheet) and a job order DA Form 2407 (Maintenance Request) for each GSRR Program candidate item. The DA Form 2404 or 5988-E documents the GS-level fault requiring repair. The USAREUR or tenant command program coordinator will contact the Logistics Management Branch, General Support Center, Europe (GSC-E) (483-3114), to obtain a GSRR Program control number and to submit the DA Form 2404 or 5988-E and DA Form 2407.

(2) The GSC-E GSRR Program Coordinator will--

(a) Assign a GSRR Program control number and assign the work to the appropriate GS maintenance facility.

(b) Provide a GSRR Program coordination sheet by e-mail to the USAREUR or tenant command coordinator documenting the repair facility and the GSRR Program control number.

(3) The supported DS unit has 30 days after the issue date of the GSRR Program control number to move the equipment to the designated GS maintenance facility for repair.

d. Equipment Issues. The GSC-E will coordinate with the unit for GSRR Program equipment pick-up after job completion.

e. Turnaround Time. The turnaround time for a GSRR Program job request depends on the level of repairs required. The 21st TSC will review GSRR Program jobs over 90 days old during the 21st TSC review and analysis (R&A) as a check and balance to ensure proper actions are taken on delinquent jobs. The 90 days begins when equipment is received at the GS maintenance facility.

f. Asset Exchange. Maintenance actions at the GS level with an anticipated turnaround time of more than 90 days should be considered for exchange (if equipment is available under another General Support Maintenance Program). Exchanges must be coordinated between the 21st TSC and the USAREUR or tenant command with HQ USAREUR/7A (AEAGD-MD) approval.

D-5. FUNDING

a. The GSC-E will prepare a request for GSRR Program funding each year based on past demand. The funding request will be submitted through the 21st TSC Comptroller to the Office of the Deputy Chief of Staff, Resource Management (ODCSR), HQ USAREUR/7A (AEAGF-PB).

b. The GSC-E will monitor GSRR Program funding expenditures throughout the year and identify pending funding shortfalls through the 21st TSC Comptroller to the ODCSR.

D-6. DOCUMENTATION

The GSC-E will maintain a log of GSRR Program control numbers, customer units, equipment, GSRR Program issue dates, turn-in dates, repair costs (labor and parts), and completion dates for all GSRR Program jobs each fiscal year. All GSRR Program jobs over 90 days old will be reported during 21st TSC and theater-level R&As.

APPENDIX E THEATER FLEET REFURBISHMENT PROGRAM

E-1. PURPOSE

This appendix provides responsibilities and procedures for the USAREUR Theater Fleet Refurbishment Program (TFRP).

E-2. PROGRAM OVERVIEW

The TFRP is a class 7, end-item refurbishment program. The program operates on an exchange basis to support selected USAREUR equipment fleets. The purpose of the program is to refurbish old equipment fleets.

E-3. RESPONSIBILITIES

a. The Deputy Chief of Staff, Logistics, USAREUR, establishes policy and provides guidance governing TFRP.

b. The Commanding General, 21st Theater Support Command (21st TSC), will--

(1) Budget funds to support the execution of the TFRP.

(2) Execute the TFRP by refurbishing equipment (as documented in the USAREUR Theater Requirements List (UTRL) approved by the GSMP Steering Committee.

(3) Exchange TFRP production assets with USAREUR units according to priorities set by HQ USAREUR/7A and supported USAREUR and tenant commands (UR 10-5, app A).

c. Commanders of USAREUR and tenant commands will--

(1) Submit requisitions to 200th Theater Support Command Materiel Management Center (200th TSC MMC) item managers (at <https://www.200mmc.21tsc.army.mil>) to support the exchange of TFRP assets, as required.

(2) Transport and pick up exchange assets at designated theater repair and storage activities.

(3) Provide feedback to Readiness Systems Branch, Maintenance Division, Office of the Deputy Chief of Staff, Logistics (ODCSLOG), HQ USAREUR/7A, on assets received under the TFRP.

(4) Report deficiencies and discrepancies on equipment condition to the General Support Center, Europe, Customer Complaint Team for resolution.

E-4. PROCEDURES

a. Sources of Maintenance. DOD-managed maintenance facilities and organizations in Europe (para C-4a) may be used as a source of maintenance when determined to be available and cost-effective.

b. Requirements Determination. The USAREUR GSMP Steering Committee establishes fleet requirements for the program and prioritizes the fleets within the program. Requirements that are approved are documented on the UTRL.

(1) During the second quarter of the fiscal year, the GSMP Steering Committee reviews all proposed TFRP requirements for the next fiscal year, sets priorities, and reviews cost estimates. The GSMP Steering Committee approves the next fiscal year program.

(2) Figure E-1 is a flowchart that shows how TFRP fleet recommendations are processed.

c. Exchange of Assets. The TFRP operates on an exchange basis. Selected lines may operate on a repair-and-return basis as an exception if approved by the GSMP Steering Committee. Once an exchange asset is ready to be issued, the following procedures will be followed:

(1) The General Support Center, Europe, identifies items that are ready for issue to the 200th TSC MMC and the 21st TSC in the weekly production line report.

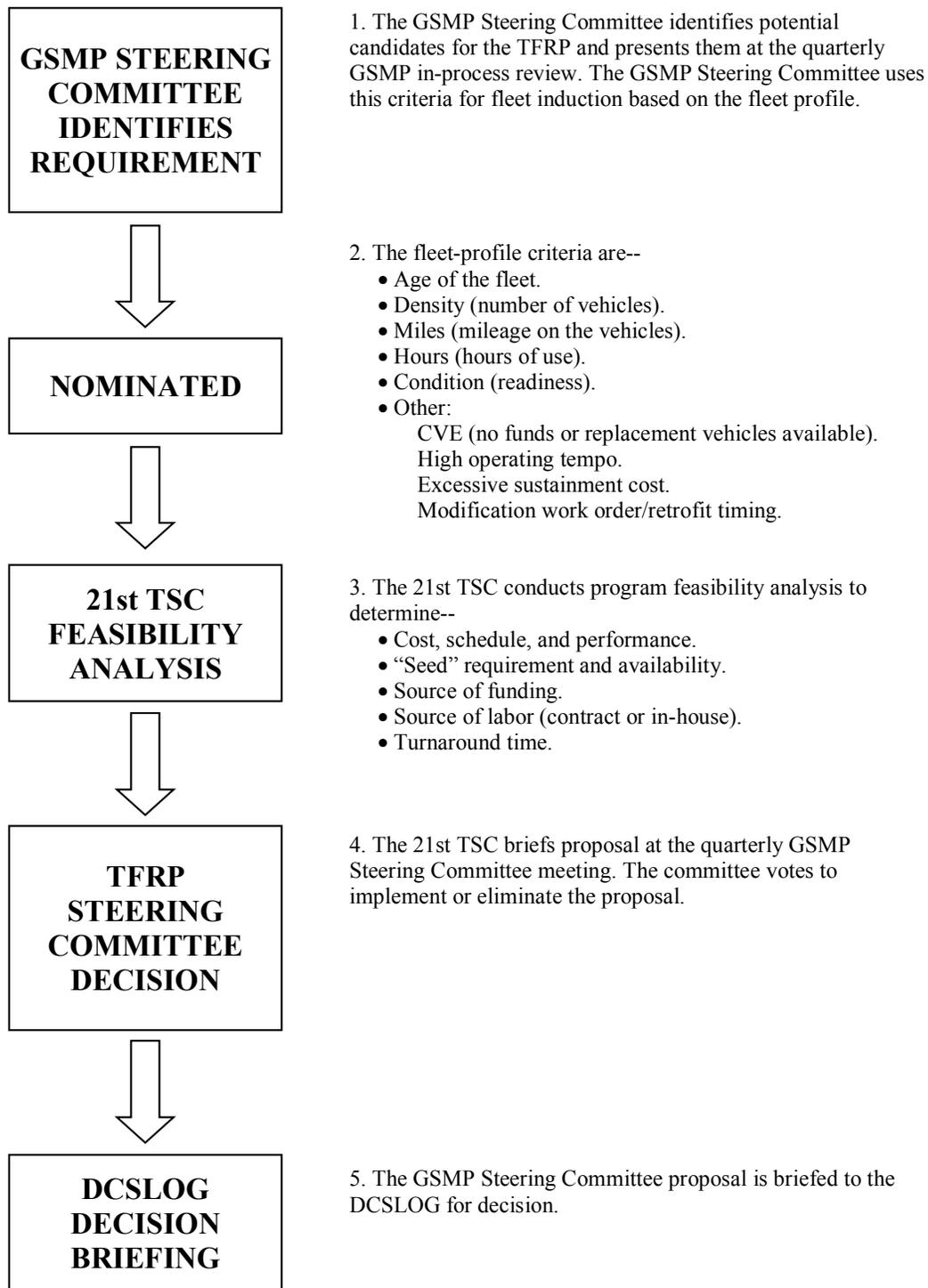


Figure E-1. Theater Fleet Refurbishment Program Flowchart

(2) The 200th TSC MMC allocates the production to one of the USAREUR and tenant commands based on the fiscal year allocation as approved by the DCSLOG. Deviations from the priority may be approved on a case-by-case basis.

(3) The USAREUR or tenant command designates a subordinate unit to conduct the asset exchange with the 21st TSC. The gaining unit is identified to the 200th TSC MMC, the ODCSLOG, and the 21st TSC. The gaining unit property book officer prepares a requisition and a DD Form 1348-1A (Issue Release/Receipt Document) for turn-in, and gives these documents to the 200th TSC MMC and the issuing theater storage site.

(4) The 200th TSC MMC generates a material release order (MRO) directing the storage site to issue the completed item to the designated activity to fill the unit requisition. The 200th TSC MMC will notify the gaining unit and the issuing theater storage activity by e-mail of the MRO release.

(5) The gaining unit will be contacted by the storage activity to coordinate the physical turn-in and issue of the completed asset.

(6) The unit keeps basic issue items (BIIs). (BIIs will not to be exchanged with the vehicles.)

(7) The unit will not execute any controlled substitution on the asset to be turned in. Requests for deviation require ODCSLOG approval.

(8) All turn-in assets will be complete. Known faults will be documented on an accompanying DA Form 2404 (Equipment Inspection and Maintenance Worksheet) or DA Form 5988-E (Equipment Inspection Maintenance Worksheet).

(9) The ready-for-issue report will be posted on the 200th TSC MMC website (<https://www.200mmc.21tsc.army.mil>) every Tuesday.

(10) USAREUR and tenant commands have 15 workdays after notification to pick up an asset. If the command cannot pick up the asset within 15 days, the asset will be awarded to the next command in the allocation priority unless coordination is made.

E-5. FUNDING

a. General.

(1) The 21st TSC budgets funds for the TFRP. USAREUR directly funds the TFRP based on the 21st TSC budget request resulting from the approved program from the second-quarter meeting of the GSMP Steering Committee. Requirements not funded will be documented as unfunded requirements by the 21st TSC and submitted for consideration as a part of the intrafiscal year USAREUR Master Integrated Priority List process.

(2) TFRP funds are used based on approved TFRP requirements. Adjustments within the program between lines based on cost increases, cost avoidance, or changes in execution (contractor or organic) are identified as they occur and reviewed by the GSMP Steering Committee during the quarterly meeting or by e-mail. Funding shortages that are caused by cost increases during the execution year will be identified as unfunded requirements in the program and reviewed by the GSMP Steering Committee.

b. Documentation.

(1) In September each fiscal year, the 21st TSC develops a production plan that documents the planned in-house production rate by month for the entire fiscal year. Contracts that will be executed over several fiscal years will be split-programmed only through the execution of 1 fiscal year. The production plan may be adjusted in the first quarter of the fiscal year by the GSMP Steering Committee, after which it will remain unchanged for the remainder of the fiscal year.

(2) Every week, a fleet production report is posted on the 200th TSC MMC website at <https://www.200mmc.21tsc.army.mil>. This report lists the total quantity produced in the previous fiscal year, the total requirement, and a list by serial number of items that have been produced or are in progress. A completion date, issue date, and receiving-unit data are listed for each item produced. The theater uses this list to coordinate the exchange of assets. The General Support Center, Europe, maintains monthly production documentation showing the production line, production facility, yearly program quantity, planned production to date, actual production to date, number in process, seed assets on hand, unit assets on hand, and remarks.

APPENDIX F SPECIAL MAINTENANCE PROGRAMS

F-1. PURPOSE

This appendix provides responsibilities and procedures for special programs at the general support (GS)-maintenance level.

F-2. PROGRAM OVERVIEW

Special programs at the GS-maintenance level are based on USAREUR operational requirements or established to meet requirements that are not programmable or recurring, but require GS maintenance skills to accomplish. Special programs address requirements that are not in support of standard force structure tables of organizations and equipment (TOE) and tables of distribution and allowances (TDA) requirements. Examples of special programs include the following:

- a. Direct support (DS) backup to USAREUR or tenant command (UR 10-5, app A) DS units on a one-time, limited basis to complete DS-level work beyond the capacity of the unit.
- b. The constitution and maintenance of special task force equipment sets (such as the immediate ready force).
- c. The design and construction of approved nonstandard equipment items.
- d. Requirements to reconstitute equipment sets to support new unit activations or to recover from deployments.
- e. Requirements to support foreign military sales, foreign loan requirements, Presidential aid programs, and demilitarization requirements.

F-3. RESPONSIBILITY

a. The Deputy Chief of Staff, Logistics (DCSLOG), USAREUR, and the Deputy Chief of Staff, Operations (DCSOPS), USAREUR, will--

(1) Approve requirements for special programs and establish priorities for project execution.

(2) Provide funding to execute special programs directly to the 21st Theater Support Command (21st TSC) or coordinate with the requesting activity for reimbursable funding.

b. The Commanding General, 21st TSC, will--

(1) Establish a production plan and cost estimate for each special program and measure progress according to the plan each week until the project is completed.

(2) Execute approved special programs according to the established plan.

(3) Provide progress reports on special programs and as required by the unique requirements of the project.

c. Commanders of USAREUR and tenant commands will--

(1) Participate in establishing and documenting special requirements to the detail necessary for the 21st TSC to execute the requirement.

(2) Ensure that special requirements are beyond the organic capability of their command before they are recommended to USAREUR for execution.

F-4. PROCEDURES

a. Requirements Determination. USAREUR and tenant commands or HQ USAREUR/7A staff offices will develop requirements for special programs. Documented requirements will be forwarded to the Office of the Deputy Chief of Staff, Logistics, HQ USAREUR/7A, the Office of the Deputy Chief of Staff, Operations, HQ USAREUR/7A, or both for review and approval. The nature of special programs usually creates high-priority requirements that may be assigned to GS maintenance activities at any time. USAREUR establishes the priority of the projects and assigns the work to the 21st TSC. Special programs are documented on the USAREUR Theater Requirements List.

b. Sources of Maintenance. DOD-managed maintenance facilities and organizations in Europe (para C-4a) may be used as a source of maintenance if available and cost-effective.

c. Funding. The requesting USAREUR or tenant command or HQ USAREUR/7A provides funding for special programs. The 21st TSC will identify the resources needed to complete the project and provide a cost estimate back to the funding activity. Special programs may be funded through the use of DD Form 448 (Military Interdepartmental Purchase Request) or by direct funds provided by HQ USAREUR/7A. Special programs that require execution in more than 1 fiscal year require funding during each fiscal year of execution.

d. Execution. The requesting activity, in coordination with the GS maintenance activity, will make a detailed design of requirements for nonstandard equipment items. The requesting activity must approve the design before work begins. The 21st TSC will execute the requirement according to the approved plan. The 21st TSC will provide a production timeline to the requesting activity documenting the expected completion date and significant milestones.

e. Issue. The special program will be issued to fill the requirement as it is completed. The total funding required to complete the project will be reconciled with the requesting activity on completion.



On Point for the Nation

Customer Feedback Report

This report will help the Maintenance Division, Office of the Deputy Chief of Staff, Logistics, HQ USAREUR/7A, and the 21st Theater Support Command promote and further improve the quality of work performed and to better serve you. Every effort is made to ensure that you receive this equipment in at TM 10/20 standards.

Please comment if you are satisfied with the item received. If the equipment is less than TM 10/20 standards, please inform us by indicating the discrepancies below and by notifying the General Support Center, Europe, Customer Complaint Team at 483-3333. Your comments will help prevent similar deficiencies in the future.

Customer feedback reports may be sent to the Readiness Systems Branch, Maintenance Division (DSN 370-6971, fax 370-6249).

Organization/unit: _____ Division: _____

Equipment model: _____ NSN: _____

Date turned in: _____ Date received: _____

Rank/name: _____ DSN: _____

CUSTOMER COMMENTS

GLOSSARY

SECTION I ABBREVIATIONS

21st TSC	21st Theater Support Command
200th TSC MMC	200th Theater Support Command Materiel Management Center
BII	basic issue item
CCT	Customer Complaint Team
CG	commanding general
CG, USAREUR/7A	Commanding General, United States Army, Europe, and Seventh Army
COR	contracting officer's representative
CVE	combat vehicle evaluation
DCAA	Defense Contract Audit Agency
DCSLOG	Deputy Chief of Staff, Logistics, USAREUR
DLR	depot-level reparable
DS	direct support
DSN	Defense Switched Network
EOH	equipment on hand
FMC	fully mission capable
G4	assistant chief of staff, logistics
GS	general support
GSC-E	General Support Center, Europe
GSMP	General Support Maintenance Program
GSRR	General Support Repair and Return Program
HQDA	Headquarters, Department of the Army
HQ USAREUR/7A	Headquarters, United States Army, Europe, and Seventh Army
MIPL	USAREUR Master Integrated Priority List
MRO	material release order
NSN	national stock number
ODCSLOG	Office of the Deputy Chief of Staff, Logistics, HQ USAREUR/7A
ODCSRM	Office of the Deputy Chief of Staff, Resource Management, HQ USAREUR/7A
PBO	property book officer
PBPWS	performance based performance work statement
PMCS	preventive maintenance checks and services
R&A	review and analysis
REQVAL	Requisition Validation (System)
SAMS	Standard Army Maintenance System
STAMIS	Standard Army Management Information System
TDA	tables of distribution and allowances
T&M	time and materials
TFRP	Theater Fleet Refurbishment Program
TM	technical manual
TOE	tables of organizations and equipment
UR	USAREUR regulation
USAREUR	United States Army, Europe
USEUCOM	United States European Command
UTRL	USAREUR Theater Requirements List

SECTION II TERMS

10/20 maintenance standard

Maintenance standards according to technical manual (TM) 10- and 20-series preventive maintenance checks and services (PMCS). Equipment that is at 10/20 maintenance standard is fully mission capable.

exchange

The turn-in and issue of class 7 end items between using units and the theater to support readiness requirements and refurbishment programs.

fully mission capable

Systems and equipment that are safe and have all mission-essential subsystems installed and operating as designated by applicable Army regulation. A fully mission capable (FMC) system has no faults that are listed in the "equipment is not fully mission capable if" column of the operators preventive maintenance checks and services (PMCS) table that applies to the system or subsystem required by AR 700-138. The term FMC means equipment is on hand and able to perform its combat mission.

General Support Maintenance Program

The entire range of maintenance programs and actions accomplished with theater general support maintenance activities.

General Support Repair Program

A class 7 repair program to repair equipment that has been turned in to the theater to fill unit equipment-on-hand shortages or to meet wholesale retrograde requirements.

General Support Repair and Return

A general support (GS)-level maintenance program to repair end items in support of USAREUR direct support (DS) maintenance units that have GS faults and cannot be repaired at the DS level. Only GS-level faults are repaired under the General Support Repair and Return Program.

production-line stopper

A situation in which a production line must stop production because a class 9 item needed to repair an item in a theater repair program has been requisitioned but has not been delivered.

ready for issue

Work accomplished according to a statement of work. Asset passed quality control inspection, documentation is on hand, and is ready for customer pickup.

refurbishment

To repair or replace additional items to return equipment to a standard beyond 10/20 and as close as possible to original or new in appearance, performance, and life expectancy.

retrofit

Modification of equipment based on a DA modification work order (AR 750-10).

seed

An asset accounted for at the theater level used to support the exchange of class 7 items with USAREUR units.

single stock fund

A term describing the Army initiative to combine the wholesale and retail stock fund into one centrally managed account.

Standard Army Maintenance System

A Standard Army management information system used at the direct support and general support maintenance level to control and support maintenance operations.

supply assistance request

A request that identifies a PROST item to the wholesale system and requesting action to expedite the delivery.

Theater Fleet Refurbishment Program

A scheduled and programmed class 7 repair program to refurbish selected fleets in USAREUR through supply exchange.

USAREUR Theater Requirements List

A list of class 7 items requiring repair in the theater at the general support level. The USAREUR Theater Requirements List is divided into financed and unfinanced requirements.